



**Location:** Aberdeen, NC  
**Salary range:** Competitive Based on Experience  
**Benefits:** Medical, Dental, 401K, Paid vacation  
**Employment Type:** Full Time  
**Department:** Internet Retail

**Description: Product Manager - Tactical Gear**

**Why Quantico Tactical?**

Quantico Tactical is the premier source for tactical apparel, gear and weapons for the military, federal agencies, the law enforcement/first responder community and the serious tactical enthusiast.

A high percentage of our employees are law enforcement and military veterans with experience in an expansive array of operational specialties. This also deeply affects our corporate culture in that we are an intensely mission-focused team of professionals that embrace the values of integrity, teamwork, accountability and unyielding dedication.

We are a market leader with the best team, unparalleled products, and procurement solutions for our industry. We offer a great opportunity to play a vital role in supporting the noble cause of our defense, federal, and law enforcement customers worldwide in a dynamically growing organization.

Quantico Tactical is currently seeking a **Product Manager – Tactical Gear for our corporate headquarters in Aberdeen, NC**. The Internet Retail team has broad responsibilities including general corporate customer service, internet and phone sales, website maintenance, and commemorative weapon sales. Ideal candidates possess strong customer service experience, enthusiasm for our products and services, and a strong work ethic.

**Duties:**

- Build and maintain web content on QuanticoTactical.com as well as new and existing 3<sup>rd</sup> party sales channels
- Monitor and report on market trends and pricing
- Process orders & requests from customers
- Provide technical information on products via multiple channels

- Ensure customer satisfaction while solving service challenges
- Be a team player supporting the department and the larger team
- Ensure timely fulfillment of firearms orders in compliance with applicable laws
- Communicate and coordinate effectively with internal departments
- “Own” your designated channel/category and ensure its growth and success

**Requirements:**

- **Pertinent cover letter required; submissions without cover letter will not be considered. Cover letter must highlight your strong familiarity/experience with shooting products, tactical gear and performance apparel**
- Customer service experience
- Excellent verbal and written communication skills
- Highly organized and detail oriented
- Entrepreneurial mindset
- Proactive and inquisitive by nature with willingness to solve problems and improve processes
- Strong project management and organizational skills
- Proficient with Microsoft Office
- College degree preferred
- Graphics/web page skills a plus

Quantico Tactical is seeking a candidate who will approach this job with a pleasant, patient and friendly attitude and strives to create a positive experience for our valued customers.

***Only those candidates offered interviews will be contacted.***

We are proud to be an Equal Opportunity Employer  
Quantico Tactical is a Service Disabled Veteran Owned Small Business  
Please visit our website at: [www.QUANTICOTACTICAL.com](http://www.QUANTICOTACTICAL.com) and Facebook